



Southwest Michigan
Community Action

2021 Impact Report



Helping People. Changing Lives.

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Letter of Impact

This past year has been a journey for our administration, staff, and the community. I have been so inspired that during this most challenging of times, our Board, staff, volunteers, and community stepped up and worked together to help those in need during the COVID crisis.

The pandemic has changed SMCAA's perspective and the way we do business day-to-day. To continue the desperately needed work we do for the community, we adapted and learned quickly as the pandemic evolved. We began to use a soft-touch approach by accepting client applications through the phone and internet, and by designing a drive-thru process at our food distributions. Like so many others, Microsoft Teams became the new norm for attending virtual meetings and continuing client services.

Since the pandemic hit, SMCAA was at the helm handing out food and PPE, as well as providing rental and utility assistance and assisting with water and plumbing issues. We were the recipient of several funding sources from the federal, state, and local level. There have also been new programs developed to meet the needs following the pandemic: Eviction Diversion and COVID Emergency Rental Assistance (CERA) Programs helped pay rent for people during this crisis who were facing eviction. The Coronavirus Aid, Relief and Economic Security (CARES) Act allowed SMCAA to meet the community needs by expanding funding to allow the Agency to do more for the vulnerable and low-income population than ever before.

It is with great pleasure that we present the 2021 Community Impact Report. SMCAA's success in delivering services is dependent upon the strong partnerships we build with funders, legislators, community agencies, donors, our Board of Directors, and the dedicated staff of the SMCAA team. SMCAA is so grateful for our partners – which includes you! **YOU** are one of the reasons we as an Agency are successful year after year, with this past year as no exception. As we continue to strive for excellence, we are proud of what we do to serve the community we live in.

Speaking of excellence, we were both humbled and honored to receive two community awards in 2021: the 2020 Non-Profit Excellence Award from Southwest Michigan Chamber of Commerce and Cornerstone Alliance and the 2020 Impact Cabinet Choice Award from United Way of Southwest Michigan. It was through the hard work and commitment of the SMCAA team that our Agency was recognized for the impacts made across Southwest Michigan by Community Action.

On October 1, 2021, SMCAA began celebrating 40 years of service to the community. Community Action began in the early 1960s to fight the War on Poverty, and we continue that fight in Southwest Michigan today by helping people and changing lives. SMCAA is dedicated to empowering diverse people in need and supporting their journey towards economic security.



A handwritten signature in blue ink, reading "K. Smith Oldham".

**Kim Smith Oldham, CCAP
Executive Director**

Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Board of Directors

A tripartite Board of Directors consisting of nine members governs SMCAA. Each county serviced by SMCAA is represented by members either residing or working within the county he/she represents, and there is representation from the public, private, and community sectors.

Robert Benjamin
Cass Public Sector

Corey Christopher
Board Vice Chairperson
Berrien Community Sector

David Fernandez
Van Buren Community Sector

Michael Franks
Cass Community Sector

Juliet Johnson
Berrien Private Sector

Kathy Lyons
Board Treasurer
Van Buren Private Sector

Gail Patterson-Gladney
Board Secretary
Van Buren Public Sector

Minnie Warren
Board Chairperson
Cass Private Sector

Julie Wuerfel
Berrien Public Sector



“I cannot sing enough praises for the SMCAA. After sitting on the Board for over 13 years, it has been a pleasure and inspiring to watch the Agency become what it is today – a well-respected, well-led, and excellent organization. I appreciate the entire SMCAA team and give all the dedicated staff members’ kudos – they are all doing a bang up job!”

Minnie Warren
Board Chairperson

“I am extremely proud to serve on the board of the SMCAA. The dedication and perseverance of the entire staff team is unparalleled – they work tirelessly to empower diverse people in need. During the pandemic, the need for SMCAA’s services skyrocketed. From emergency help with rent, mortgage or utilities, temporary housing shelter, or food pantries, SMCAA offers programs to help those in need at every step of their journey towards economic security. I encourage you to visit their webpage and consider making a donation and/or volunteering.”

Juliet Johnson
Board Member



Our Mission

SMCAA is dedicated to empowering diverse people in need and supporting their journey towards economic security.

Our Vision

SMCAA’s vision is to be a beacon of support in a strong, thriving community by helping people and changing lives.

About Community Action

The history of Community Action dates back to the early 1960s when President John F. Kennedy announced the “War on Poverty”. Upon Kennedy’s assassination, Lyndon B. Johnson ascended to the Presidency. On January 8, 1964, President Johnson declared his intention to carry on with this war during his first State of the Union Address. Following this declaration, Johnson recruited Sargent Shriver to lead this war and named him the Director of the Office of Economic Opportunity. On August 20, 1964, Johnson passed the Economic Opportunity Act, which began a multitude of programs designed to help economically disadvantaged people work toward self-sufficiency, including Community Action.



SMCAA is a private, non-profit Community Action Agency - part of a state and national network. There are 28 Community Action agencies in Michigan and nearly 1,000 across the country. The agency started servicing Van Buren County in 1982. Four years later the agency incorporated and began providing human services to both Cass and Van Buren Counties. In 1992, the service delivery area officially added Berrien County, and created the Southwest Michigan Community Action Agency.

Over the past 40 years, SMCAA has continued the journey spearheaded by President Johnson by administering federal, state, and local contracts developed to respond to the needs of individuals and families residing in the tri-county area.

Today, SMCAA brings together federal and state grant funds and donated dollars from local, private, and public sources. Our core funding is the U.S. Community Services Block Grant (CSBG), and we must fulfill a number of Organizational Standards in order to meet funding requirements. This funding and additional grants or donations are directed into a number of core and special programs and services that aid the low income, vulnerable, and otherwise disadvantaged individuals and households residing in Southwest Michigan.

SMCAA does not and shall not discriminate based on race, color, religion, gender, gender expression, age, national origin, disability, marital status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, and vendors.

Our Core Values

Action

We are committed to setting goals for our programs, and working persistently and sensibly towards meeting benchmarks and facilitating impactful economic and social change.

Respect

We acknowledge and appreciate the dignity, humanity, experience, intelligence, and potential of each member in our community.

Stewardship

We believe we have an obligation to be good stewards and to utilize our resources strategically and thoughtfully.

Integrity

We take responsibility for our actions and the results of those actions with honesty and transparency.

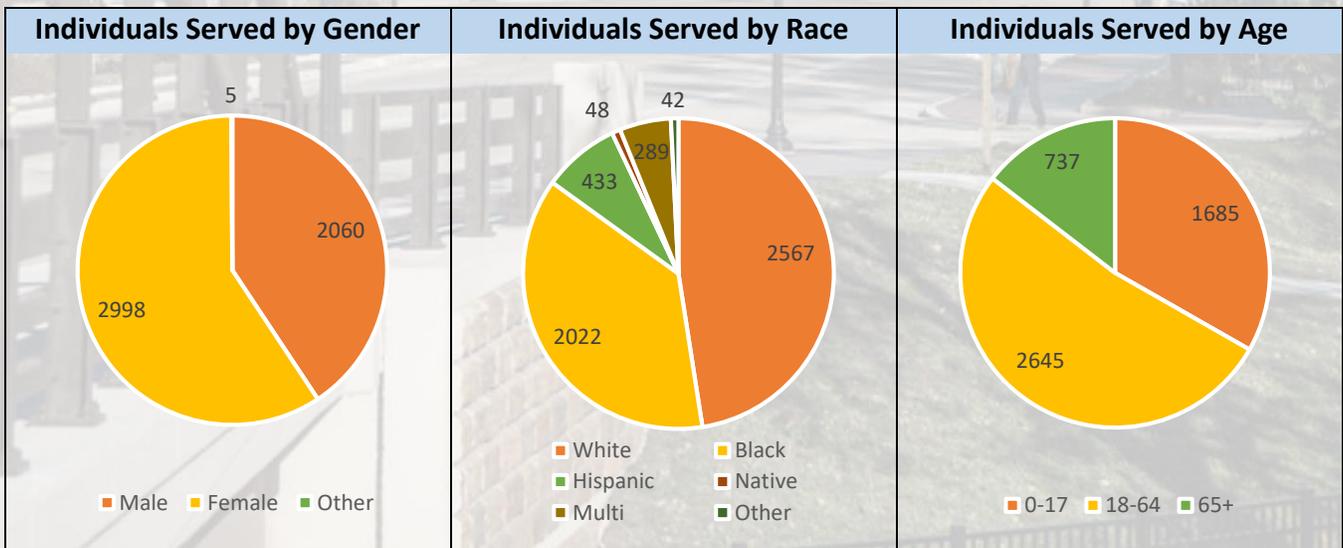
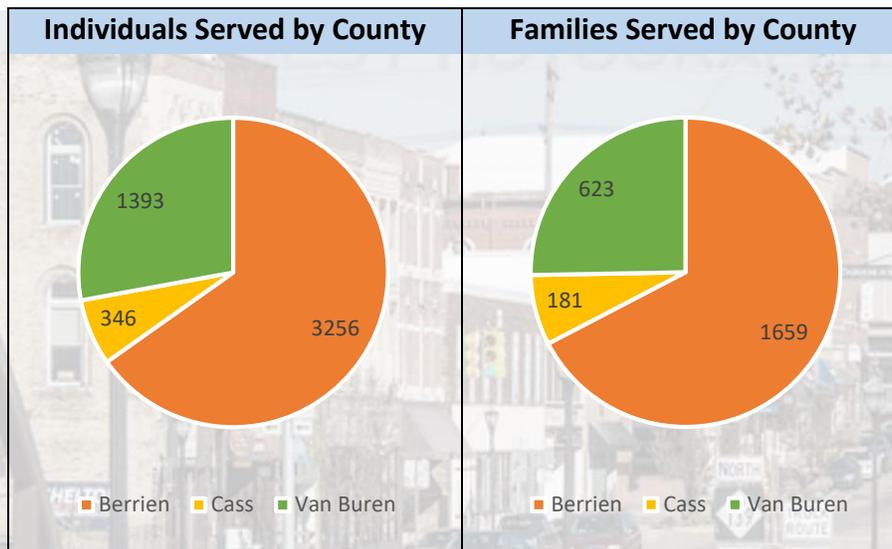
Community

We believe in developing active partnerships in order to build effective solutions and high quality programs for the community we service.

Who We Assisted in 2021

SMCAA has been providing necessary programs and services to low-income individuals and families across Southwest Michigan for over 40 years. These programs include emergency services such as utility, food, and housing assistance, information and referral, weatherization, and home rehabilitation.

During fiscal year 2021, SMCAA coordinated and administered **29** programs to help the vulnerable residents in our service area. Those programs serviced **4,995** unduplicated individuals and **2,518** unduplicated households. Demographics of individuals or households served are summarized below, which are important to identify the key characteristics, wants, and needs of those served by Community Action.



**This data is run from SMCAA's statewide database, dba FACSPRO.*

Community Services

“I was divorced at the age of 46, and my ex-wife left our 13-year-old daughter with me. I quit a successful executive career and had several mishaps that resulted in me losing my home. Homeless for five years, I also became disabled after breaking both feet. It took 15 years, but with the help of many including SMCAA I am proud to say my bills are now current. I still have room to grow, but my hope is restored, especially in the scope of reuniting with my children someday soon. One daughter I have not seen in over 18 years, and now I feel our chance to reunite can happen!”

Emergency Utility Assistance Client Success Story

Emergency Assistance Programs

To help address food desert issues in Southwest Michigan, SMCAA provides monthly food commodities to seniors and quarterly food commodities to in-need families, as well as offers a number of food pantries in collaboration with numerous community agencies and faith-based organizations. A selection of various dry goods, canned goods, fresh vegetables, dairy, and meat items are available to satisfy dietary needs.



- 21,973** Low-income seniors over 60 received food boxes monthly
- 18,256** In-need individuals and families received food boxes quarterly
- 9,290** Visits made to SMCAA and its partners' pantries for food

Annual Holiday Food Share Program

On December 21, 2020, SMCAA's Holiday Food Share Program was held at our warehouse in partnership with Whirlpool Corporation, KitchenAid, and the Senior PGA of America. The program is a pre-registration event and provided **500** low-income families (400 in Berrien County and 100 in Van Buren County) with holiday meals. Food items included frozen turkeys, shrimp, and other meat, pre-boxed dry and canned goods, dairy, baked goods, frozen vegetables, and fresh produce.

Benton Harbor's Mayor Muhammad assists in the turkey distribution at the 2020 Holiday Food Share Program.

Electric, natural gas, propane, and other essential utility bills can have a major impact on household budgets. For those having trouble paying energy bills, SMCAA provides assistance by helping low-income persons pay their utility bills, assists in keeping utilities in service, and/or having service restored.



- 1,896** Low-income households received utility/fuel assistance
- 3,333** Utility arrears, deposits, and/or payments for those in-need
- 62** Emergency assistance such as vehicle repairs or payments, internet/broadband payments, and minor home repairs



Community Services (Cont.)

COVID Emergency Rental Assistance (CERA) Program

In March 2021, the Michigan State Housing Development Authority (MSHDA) released funding for COVID Emergency Rental Assistance. These federal funds helped tenants facing pandemic-related hardships avoid eviction while also ensuring landlords could recoup owed rent. When the federal ban on evictions ended in September, many renters were unable to pay rent and faced eviction.

As the Housing Assessment and Resource Agency (HARA) in Van Buren County, SMCAA stepped up and answered the call to assist with this crucial need. In the past six months, over **\$991,183** in rental and utilities assistance was awarded to **197** individuals and families living in Van Buren County.

SMCAA also acted as third-party facilitator for Berrien County CERA funds by assisting **635** individuals and families with utilities assistance. With an average award of \$718 per client, Community Action awarded over **\$698,349** in Berrien County.

According to MSHDA’s chief housing solutions officer, “CERA has and will continue to offer peace of mind for renters wondering whether they will have a roof over their head tomorrow, next week, or next month while also helping landlords make ends meet by recouping owed rent.”

On March 24, 2021, SMCAA invited our volunteers to join us for a Volunteer Appreciation Day where we recognized six individuals for assisting with food distributions every month for the past year.



“I have worked for and with numerous nonprofits throughout my life, but I have never witnessed anything like I did today [at SMCAA]. It was flawless and ran like a well-oiled machine. I noticed something that really stood out to me – it was cold and rainy, yet all the staff and volunteers had smiling eyes. Today is my 65th birthday and the best gift I could receive was to witness this loving and caring organization.”

TEFAP Client’s Reaction to a Food Distribution



3,768

Referrals to
Community
Programs



88

Volunteer
Governance
Hours by Board



6,588

Volunteer
Hours by
Community

Community Development



Family Self-Sufficiency Program

SMCAA began administering the MSHDA Family Self-Sufficiency (FSS) Program in January 2021. Families living in assisted housing are often subject to a multitude of personal and financial troubles including dependence on social service programs, and a limited ability to change their status. The FSS Program provides for coordination of local, community-based resourced that promote economic independence for families living in assisted housing. The goal of the program is, over the course of five years, each client obtains and/or maintains employment up to a living wage, improves their financial well-being, and gains knowledge to take hold of their finances in order to pay off debt, obtain better education, or become a first-time homeowner.

SMCAA administers the FSS Program in Berrien, Cass, Van Buren, and St. Joseph Counties. There were 17 clients enrolled in the program with SMCAA in FY21.

“I am so excited and proud of myself. I strive to try to be a good role model for my daughter so she can see anything is possible if you try hard enough. [The FSS Program] pushed me to be the best version of myself by helping me manage my budget and know what was most important financially speaking.”

FSS Client Success Story
This client graduated from the FSS Program and received over \$7,000 in escrow funds, which she used as a down payment on a mobile home for her daughter and herself.

Whirlpool Appliance Donation Program

Through collaboration with both Whirlpool Corporation and United Way of Southwest Michigan, 10 low-income homeowners in Berrien County received 20 new Whirlpool Corporation or partnering brand appliances. Eligible homeowners were living at or below 125% federal poverty guidelines, needed working and/or more energy-efficient appliances, and were facing financial hardships caused by the impact of the COVID-19 pandemic.



Mr. H did not have a working oven for several years before being chosen as a recipient of a new Whirlpool range. As you can see, he was so excited for his new appliance that he went out and bought a large beef roast to celebrate this special occasion. He also received a new refrigerator, as his old unit was constantly running and driving up his electric bill. Now Mr. H is enjoying both homemade meals and lower energy costs!

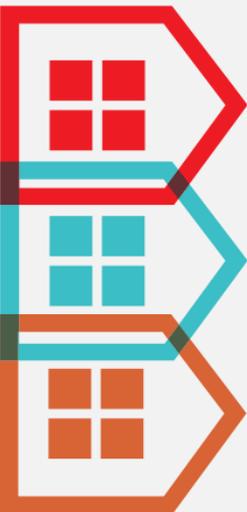


As a growing family without a working stove and only a small refrigerator, the M Family was ecstatic to be chosen as a recipient of a new Whirlpool fridge and range. “This is my dream fridge!” exclaimed Mrs. M when her brand new French-door refrigerator was unloaded from the delivery truck. She said she could not be more excited to have more food storage and cook her family dinner.

Community Development (Cont.)

Housing Assistance Programs

SMCAA believes safe, affordable quality housing should be accessible to every member in our service area. Our Agency offers critical supports and services including rent and mortgage assistance, property tax payments, landlord/tenant mediations, landlord/tenant rights education, temporary housing, and transitional housing and placements.



- 351** Households avoided eviction or foreclosure
- 199** Households obtained safe, affordable housing
- 37** Homeless households obtained temporary shelter
- 1,367** Bed nights in our homeless shelter

"I am so grateful for the assistance SMCAA provided to me in my time of need. Having my mortgage paid this month has helped me get caught up on other things."

*Emergency Mortgage Assistance
Client Success Story*

"SMCAA is the Housing Assessment and Resource Agency, or HARA, in Van Buren County. In April 2021, we learned about a homeless man who had been living in the woods for over a year. Our partners at United Christian Services referred this single male client to SMCAA to talk over possible housing services for him. During one of our meeting, the client expressed his interest in applying for Social Security and that he had not done so previously due to his limitations and being homeless for so long. While UCS assisted him with an application for Social Security, SMCAA worked to move him into housing. This client was officially "APPROVED" for the Permanent Supportive Housing Dedicated Plus Program and moved into housing in August. In October, the client told SMCAA that his Social Security was approved as well, and with a back pay amount. He kept saying how thankful he is that SMCAA and UCS took the time to assist him when he thought there was no hope for change in his life. *This is how Community Action helps people and changes lives!*"



Jeremy Weinrick
Shelter/HARA Coordinator

Programs requiring Case Management

The intent of case management is to help families become self-supporting while assisting them with basic needs. SMCAA empowers clients by recognizing they are capable, have strengths, and have resources that can help them take control of their lives. We treat clients respectfully, assisting them in identifying their needs, building on their strengths while supporting them in meeting their goals. Comprehensive assessments and case action plans are integrated with self-sufficiency-enhancing resources. The outcome of case management is to increase stability and self-sufficiency through individualized case management. Case management takes a team effort. The team consists of the client, the case manager, SMCAA staff, and community partners with whom the client may be working.

943 Clients received Case Management	215 Landlord/Tenant Mediations and Rights Education	3,270 Individuals received Eligibility Determination
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Weatherization & Housing Rehab

“I am so appreciative of the improvements and replacements done to my home. Thanks to the sensitive testing equipment, low levels of carbon monoxide were detected which could have caused long-term damage to my lungs and heart. I had symptoms, but am now feeling better – and have more energy! Thank you also to the insulation crew who worked in the rain, dark, cold, and wind; they did a great job. They were careful to keep my carpet clean and remove the furnace, hot water heater, and bathroom vent fan without damaging anything in the process. I could never have afforded these repairs due to my low income without the help of SMCAA.”

Weatherization Client Success Story



SMCAA’s Weatherization Team participates in numerous trainings every year on proper weatherization measures.

\$428,501

DOE/LIHEAP Funds
Spent in FY2021
to Weatherize Homes

181

Homes Deferred
in FY2021 due to
WX Restrictions

143

Individuals improved
Health and Safety due
to Home Improvements

67

Individuals improved
Home Energy Efficiency for
Cost-Burden Reductions

Weatherization Programs

52 individuals living in 26 homes benefitted from the Department of Energy’s (DOE) Weatherization Assistance Program and the Low Income Home Energy Assistance Program (LIHEAP) of whom 15 were elderly and 8 were persons with disabilities. These programs are designed to reduce low-to-moderate income individuals and families by increasing the energy efficiency of their dwelling while ensuring their health and safety.

SMCAA provides weatherization (WX) services for low-income families whose income is at or below 200% of the poverty level. The services include but are not limited to insulation, air sealing, duct sealing or repair, and mechanical replacement or repair of combustible appliances. Weatherization services provide savings in utility costs by reducing gas and energy usage, combats environmental contaminants such as mold and dust, reduces physical health issues by addressing health and safety problems from malfunctioning, damaged, or faulty appliances, and keeps homes cooler in summer and warmer in winter.

Housing Rehabilitation Programs

SMCAA is the third-party administrator for whole housing rehabilitation as well as minor home repairs and emergency renovations for owner-occupied dwellings.

27 Healthy Homes Services

27 Energy Efficiency Improvements

Special Recognition of SMCAA & Its Team Members



Non-Profit Excellence Awardee

Awarded by the Southwest Michigan Regional Chamber and the Cornerstone Alliance during their 2020 Business Recognition Annual Meeting & Awards Ceremony - March 2021

This award recognized 2020 as a difficult year for everyone and celebrated local businesses and business professionals who stepped up to support the SWMI community and showed how to aid others through resiliency and the ability to survive.

Impact Cabinet's Choice Awardee

Awarded by United Way of Southwest Michigan during their 2nd Annual Celebration Awards - May 2021

This award recognizes an organization or individual who deserves recognition that cannot be easily categorized. The Cabinet reserves the right to use this award to highlight those who tirelessly serve the community in ways that may not be visible or obvious, or who work in ways that create meaningful but not necessarily tangible results.



Staff Appreciation Luncheon

On July 30, 2021, SMCAA's Administration and Board of Directors invited all the SMCAA staff members to an appreciation luncheon. Each staff member received special recognition for his/her commitment and hard work during the COVID-19 pandemic. Four members also received recognition for their valuable years of service at SMCAA.



Yvonne Vidt
20 Years of Service



Linda Mills
15 Years of Service



Sandy Klank
15 Years of Service



Brenda Stickels
15 Years of Service

Leadership and Staff Training

“SMCAA is small yet mighty!” In FY2021, our team was made up of **20** extremely hard working and dedicated staff members who worked together to administer **29** programs and services across the tri-county area. Each team member has a unique passion that allows for him or her to bring excellent customer service, great teamwork, and innovating ideas to the table and enable SMCAA to meet its mission year after year.

Aside from that passion, SMCAA also believes that developing and implementing effective staff training can benefit its team members and the Agency as a whole. By investing in our staff, we also increase productivity, improve quality of work, increase morale and motivation, and reduce staff turnover. Some noteworthy results of these trainings in 2021 included:

- 2 individuals promoted from part-time employment to full-time
- 1 individual mentored into a coordination role to administer CERA
- 1 individual certified as a Housing Quality Supervisor (HQS)
- 2 individuals certified as Lead Renovators (LRRP)
- 1 individual became a Certified Community Action Professional (CCAP)
- 1 individual appointed by Governor Whitmer to the Michigan Commission on Community Action and Economic Opportunity
- 1 individual recertified as a Nationally Certified ROMA Implementer

Overall, staff participated in **894.75** hours’ worth of training in FY21.

Client Satisfaction Summary

Being able to ensure the SMCAA team is meeting clients’ needs is part of a complex formula that goes into Agency programming. Another part of the equation is ensuring clients feel good about the services received and feel welcome to return to SMCAA for future needs. To do this, SMCAA has developed and implemented a Client Satisfaction Survey.

In 2021, **235** responses of this survey returned to be analyzed. *This was a noticeably lower quantity than in years past, and it is assumed response was lower due to the COVID-19 pandemic and the lack of in-person meetings.* SMCAA received an average satisfaction rating of **95.2%**.

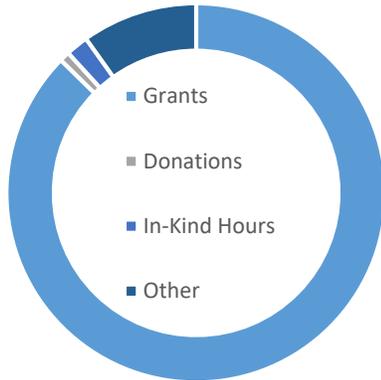
“I am so blessed and thankful for SMCAA. I was treated with respect and y’all had the utmost patience in gathering all the information that was needed.”

“I appreciate what SMCAA has done for me – it has taken some stress off me! The staff was very nice to me. I can’t thank you enough for the help.”

“The SMCAA staff is kind and compassionate and I never felt like ‘just another person.’ They truly cared about our needs and went out of the way to assist us and offer information about other services in the community too.”

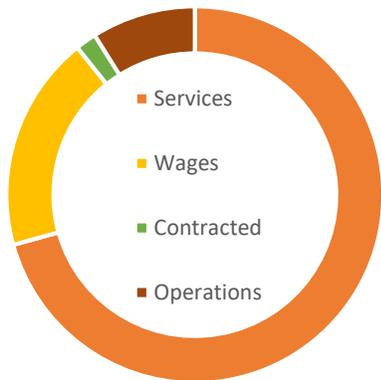
Financials

For the year ending September 30, 2021



Revenue

Grants	\$	5,070,364
Donations	\$	49,847
In-Kind Hours	\$	111,242
Other	\$	38,468
Total	\$	5,158,679



Expenses

Program Services	\$	3,447,567
Management & General	\$	1,046,328
Contracted Services	\$	101,118
Operational Costs	\$	502,459
Total	\$	5,097,472

Change in net assets	\$	(4,095)
Net assets at start of year	\$	496,729
Net assets at end of year	\$	492,634

Use of Funding by Program Services

CSBG \$456,072

Community Services Block Grant
(Core funding for Community Action)

CARES \$921,691

Coronavirus Aid, Relief,
and Economic Security

Food Assistance \$978,936

Senior commodity (CSFP) and
Low-Income food assistance (TEFAP)

Utility Assistance \$960,363

Metered fuel assistance,
Deliverable fuels, CERA – Utilities

Housing Assistance \$1,368,420

Permanent Supportive Housing, Rapid
Rehousing, Homeless Shelter, Eviction
Diversion, Emergency Solutions Grant,
CERA in Van Buren County

WAP/LIHEAP \$609,249

Energy conservation measures through
Weatherization Assistance Program and
Low-Income Home Energy Assistance
Program

Housing Rehab \$36,635

County Program Income in Van Buren and
Allegan, Community Development Block
Grant (CDBG) in Berrien and Van Buren

Other Programs \$300,420

Emergency Food and Shelter Program
(EFSP), Family Self-Sufficiency (FSS), and
special programs and services



THANK YOU FOR STEPPING UP WITH US IN 2021

Over the past 40 years, SMCAA has developed programs based on the individual needs of each community we serve. Our staff stands ready to serve the tri-county area no matter if our focus remains on established programs and services or if our focus should shift to other needs determined through emergency or other circumstance. Our motto **“Helping People. Changing Lives.”** continues to influence SMCAA to look forward at new opportunities and innovating practices in order to make a lasting and better impact in Southwest Michigan.

2-1-1
Abundant Life Ministries
ACTION Ministries
American Red Cross
Andrews University
Area Agency on Aging
AT&T
Benton Harbor Housing Commission
Berrien Community Foundation
Berrien RESA
Boys & Girls Club of Benton Harbor
Buchanan Area Senior Center
Cass Helping Hands
Cassopolis Family Clinic
Central County Senior Center
Community AIDS Resource Services
Corvette Coventry
D&F Mold
Decatur Human Services
Disability Network
Domestic and Sexual Abuse Services
Domestic Violence Coalition
Donald C. Cook Nuclear Plant
Dongvillo Vineyards
DTE Energy Company
Duracell
Edwardsburg Presbyterian Church
Emergency Shelter Services
Family Dollar – South Haven
Feeding American West Michigan
First Church of God

First Presbyterian Church of Niles
Four Flags Senior Apartments
Freshwater Church
Gobles GKAMA
Great Start Collaborative
Heritage Southwest ISD
Indiana Michigan Power
Intercare
Kepners Body Shop
Keystone Place
Kinexus
KitchenAid
Lake Michigan College
Legal Aid of Western Michigan
Meijer
Michigan Gas Utilities
MI State University Extension
Michigan Works!
Midwest Family
Moose Lodge – South Haven
Neighbor by Neighbor
Neighbor to Neighbor
Network for Good
New Heights Auto Services
Niles Senior Center
North Berrien Senior Center
Pfaff Family Fund
Pilgrim Congregational Church
Plante Moran
Plaza Manor
Prairie Farms

River Valley Senior Center
Riverwood Center
Roger’s Foodland
Rural Development
Salvation Army
Semco
Senior Nutrition/Meals on Wheels
Senior PGA of America
Senior Services of Van Buren County
Southwestern Michigan College
Spectrum Health Lakeland
St. Joseph Lincoln Senior Center
Stone Lake Woods Apartments
Telamon Corporation
The Connection
The Golf Club at Harbor Shores
Tri-County Head Start
United Federal Credit Union
United Way of Southwest Michigan
Van Buren United Civic Organization
Vineyard Place Apartments
Volunteer Center of Southwest MI
Walnut Grove Apartments
We Care, Inc.
Whirlpool Corporation
Woodlands Behavioral Health
YMCA of Greater Michiana

*Plus numerous individual donors,
as well as local, state, and federal
agencies and departments.*

SMCAA has over **220** community partnerships. These partnerships are critical to ensure that customers are receiving the widest range of assistance, maximizing resources in the community, and that there are coordinated efforts to reduce the causes and conditions of poverty.

Partner with us again in 2021

Get involved at www.smcaa.com.

How to Contact Us

www.smcaa.com
www.facebook.com/swmicaa
www.linkedin.com/company/swmicaa

Administration Office

185 E. Main St., Suite 303
Benton Harbor, MI 49022
(269) 925-9077

Family Shelter

210 E. Delaware St.
Decatur, MI 49045
(269) 605-4526

Warehouse

331 Miller St.
Benton Harbor, MI 49022
(269) 605-4188

Office at Van Buren DHHS

57150 CR-681
Hartford, MI 49057
(269) 605-4145

Office at Cass DHHS

325 Hwy M-62
Cassopolis, MI 49031
(269) 605-4210

South Berrien Office

13 S. Fourth St.
Niles, MI 49120
(269) 635-3636

Van Buren CERA Office

208 E. Delaware St.
Decatur, MI 49045
(269) 925-9077 ext. 877

Thank You for Your Continued Support!

As long as low-income residents of Southwest Michigan need assistance and support, Community Action promises to assist people in economic need and enable our clients to achieve and sustain self-sufficiency all while respecting the vast diversities present in our service area. Curious as to how you can support SMCAA and our mission in 2022? Here are a few ideas:



**Advocate for
Community Action**



Leave a Legacy
smcaa.com/legacy



Volunteer with Us
smcaa.com/volunteer



Donate to Us
smcaa.com/donate

Send a Donation

You may help SMCAA in maintaining a high quality of programs and services by making a donation today. Simply fill out the form below, cut on the dotted line, and mail the form with a check to the address provided. All donations are tax deductible under section 501(c)3 of the Internal Revenue Service tax code. **Thank you!**

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Donation Amount Enclosed: \$ _____

Please return this portion with
your check made payable to:



SMCAA
185 E. Main Street, Suite 303
Benton Harbor, MI 49022